

## **Ambulance District Meeting Minutes 1/18/18**

### **7:00 PM, OVAC HQ Boardroom, 8 Clinton Avenue**

Chair Robert Seebacher, Vice Chair Richard Wishnie, Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, Dr. Emil Nigro and Dr. Barry Geller of Phelps Northwell, Ossining Village Manager Deborah McDonnell, Ossining Village Trustee Omar Herrera, and Ossining Town Councilwoman Liz Feldman were present. OVAC Staff Member and Croton EMS Department Head Philip Dinkler was also present.

OVAC Chairman and Treasurer Alex Beck, New Castle Town Administrator Jill Shapiro, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglini, Village of Croton EMS President Bill McCabe, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, Village of Ossining Citizen Representative Sue Donnelly, and Director of Croton Department of Emergency Management Dick Nagel were absent.

---

Chair Seebacher calls the meeting to order at 7:18PM—Supervisor Levenberg motions and Vice Chair Wishnie seconds the motion. The first order of business is to approve the minutes from the prior meeting on October 19<sup>th</sup>, 2017, during which the 2018 District Budget amount was set by the MHAD Board—Chief Franzoso motioned to accept the minutes and Dr. Nigro seconded. The motion passed unanimously.

Chief Franzoso begins discussion of the statistics for the entirety of 2017, which included just shy of 3000 dispatches, including 136 mutual aid calls. The distribution of call locations has not changed much across Q4 or all of 2017—the vast majority of calls (531 for Q4 and 2105 for 2017) came from the Village of Ossining, while the fewest (29 in Q4, 115 in 2017) came from the Town of New Castle. The 2<sup>nd</sup> page shows the increase in call volume over the past 11 years. The Chief describes how, over 11 years, the call volume has consistently risen, with the exception of a dip in 2016. The 3<sup>rd</sup> page breaks out the treatment types attached to the calls throughout 2017—BLS calls are twice as frequent as ALS calls, which also mimics past quarters and years. In 2017, the District averaged 247 calls per month.

The 4<sup>th</sup> page shows outgoing mutual aid for all of 2017, totaling 136 calls—62 from Croton, 56 from Briarcliff, 9 from Sleepy Hollow, 4 from Yorktown, 3 from Cortlandt and 2 from Chappaqua, which the Chief explains is consistent with past quarters. Mutual aid coming into the District (page 5) shows 57 throughout all of 2017—26 from Briarcliff, 18 from Croton, 6 from Cortlandt ALS, 2 from Cortlandt VAC, 2 from Mt. Pleasant ALS, 2 from WEMS, and 1 from Sleepy Hollow EMS—14 of these calls ended up being responded to by an OVAC ambulance. The next two pages show the details of all of the incoming mutual aid calls through the year, including date, County run number, location, and any specific notes. When asked how soon OVAC requests mutual aid, the Chief responds that they do not wait to ask—if they are freed up in the meanwhile, they can respond and cancel the call for mutual aid.

Page 8 shows all of the “Second Call in District” for 2017—over 30% of calls happened while the primary ambulance is out on a call, some within less than 5 minutes of the first call, and all of these “2<sup>nd</sup>” calls can be captured due to the availability of a second ambulance. The 9<sup>th</sup> page shows an hour-by-hour log

of call volume throughout the year, which follows many of the same patterns as past years—the building is fully staffed 8AM to 12AM, and then one person is at HQ while other backup is available from home. The graph makes that reasoning clear—calls drop significantly over the overnight and begin to creep back up in the 7AM hour.

The 10<sup>th</sup> page displays all of the 2017 response times with exclusions—65.8% of calls came in under 6 minutes, and 96.9% of calls were responded to in 9 minutes or less. The 11<sup>th</sup> page shows the same information with no exclusions—in this case, 61.6% of calls came in under 6 minutes, with 92.2% of calls being responded to in 9 minutes or less. The following pages map the locations of the 7+ and 9+ calls for all 4 quarters of 2017, accompanied by a data table showing addresses, times, and potential reasons for delay—the Chief reiterates that not all extended responses happen on the outskirts of the district—there are a variety of factors that may contribute.

Comparing the response times since the 1<sup>st</sup> quarter of 2013, the Chief points out that while the District is seeing many more calls and response times are still well below the national standard—it is important to keep in mind that many calls were excluded from these stats back in 2013 for reasons outside of the agreement. Since the switch to 60 Control with Westchester County, the timing is more standardized and the numbers will be even more dependable going forward. There is a brief discussion of “chute times,” which is the time from a call comes in to when the wheels start rolling. OVAC aims for 90 seconds during the day and 120 seconds in the evening.

The Clinical Impression Breakdown is similar to past quarters and reflects the higher overall volume of calls, with Traumatic Injury coming in the most frequently, and the Chief notes that NARCAN numbers in Ossining are relatively low compared to neighboring communities, nearly 20% of patients are in the age range of 80 to 90 years old, and the listing of hospital locations is consistent with past quarters.

There are no updates on Sleepy Hollow or Croton EMS, Mr. Dinkler of Croton EMS mentions Croton has not gotten as many volunteers as they would like on their own, and had much better success after joining with OVAC.

As for OVAC, the Chief mentions that they are still getting a steady increase of volunteers for community service hours, not many are taking EMS classes and often gravitate towards driving or BLS. Right now, OVAC has 76 volunteers—they are providing ride and training hours for Mahopac High School, which has helped grow the ranks, and they have been participating with the OHS Future Healthcare Leaders class as well.

Chair Wishnie suggests that the Q1 Meeting in April take place at the Hoch Center at Phelps Hospital. The date and time are set for Thursday, April 19<sup>th</sup> at 7PM.

Manager McDonnell made a motion to adjourn at 8:06PM, seconded by Trustee Herrera.