Ambulance District Meeting Minutes 1/15/15

7:00 PM, 16 Croton Avenue, Conference Room

Ossining Town Supervisor Sue Donnelly, Chair Robert Seebacher, OVAC Captain Nick Franzoso, Richard Wishnie, Town of New Castle Administrator Jill Shapiro, Village of Croton Village Manager Abe Zambrano, Croton Chief of Police Anthony Tramaglini, Village of Croton EMS Captain Bill McCabe and Village of Ossining Assistant Village Christina Papes were present. Dr. Emil Nigro, Town Councilman Geoffrey Harter, Village of Ossining Trustee Bob Daraio, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, OVAC Treasurer Alex Beck, William Hamilton, Ronald Dornau, Director of Croton Department of Emergency Management Dick Nagel, and Town of Ossining Attorney Wayne Spector were absent.

Chair Seebacher calls the meeting to order at 7:06PM. The first order of business is to approve the minutes from the prior meeting held on October 9th, 2014: the group reviews the minutes, Mr. Wishnie makes a motion to accept, seconded by Chief Tramaglini, and the minutes are accepted unanimously.

Captain Franzoso begins discussion of the statistics for 2014, which Captain Franzoso reiterates has been OVAC's busiest year on record, with 2778 calls among the Town (481), the Village of Ossining (2135), the Town of New Castle (45) and Mutual Aid (117). The 4th quarter of 2014 was the busiest quarter on record as well. The 2nd page shows a breakdown of call type, with the vast majority being "BLS Transported No Lights/ Sirens" at 42% of calls, followed by "ALS Transported No Lights/ Sirens" at 20%, and 12% of calls "No Treatment No Transport". The 3rd page shows a line graph of the call volume over the past 8 years, which is steadily climbing across the time measured.

The 4th page details dispersion of outgoing mutual aid calls. Of a total of 117 calls across the year, 69 went to Briarcliff Manor, 30 to Croton, 12 to Sleepy Hollow, and the remainder split between Cortlandt, Mt. Kisco, Tarrytown and Yorktown. The 5th page shows a breakdown of what mutual aid has come to Ossining from other communities, with a total of 71 for the year- 50 from Briarcliff (including 13 cancelled) and 21 from Croton (including 2 cancelled). The 6^{th-} 8th pages itemize the calls for which mutual aid was used by OVAC in our District. This shows that the need for mutual aid in the District is not localized in one particular area.

The 9th page shows a bar graph for the 2nd Call in District Within 30 Minutes numbers for 2014, which totaled 741 of the 2778 calls for the years. The secondary calls would have required mutual aid from other communities if not for the availability of the 2nd ambulance.

The 10th page is a bar graph showing an hour-by-hour accounting of when calls come in, which, similar to prior reports, shows the peak times between 8AM and midnight with fewer calls overnight.

The 11- 12th pages reflect a listing of all calls that exceeded a 9 minute response times throughout the 1st quarter. The 13th page does the same for 9+ minute response times in the 2nd quarter, year, with the 14th page showing the 9_ minute responses in Q3. In the 4th Quarter of 2014, calls exceeding a 7 minute response time are recorded, and displayed on pages 15 & 16. The 17th- 19th pages maps these calls

graphically. The 20th and 21st pages show a comparison across 2013 and 2014 in a response time comparison, with the 22nd and 23rd pages listing the excluded calls in 2013. Calls were calculated differently in 2013 and in early 2014- ones that were initially excluded have been added back in to show a true comparison. Dr. Seebacher responded that, no matter the reason, all calls are now registered in these numbers, and thanked the Captain for his work, although we do need to keep digging deeper. Captain Franzoso responds that these calls can be color coded to indicate different conditions (example: red for 8 minutes and under, green for 8 minutes and above), or to indicate 1st or 2nd ambulance, how many ambulances were out, etc, but he would have to do these monthly in order to make the map readable.

Captain McCabe reports being very happy with the service from OVAC- everyone is following guidelines, Captain Franzoso or another supervisor is there weekly, and the Board has seen a tremendous increase in compliments on service. There has also been an uptick in volunteers with better coverage than ever before. He also mentions that the paid staff is great at encouraging volunteers to enjoy what they do. They train at Phelps, WCC and in Irvington, and Dr. Seebacher mentions that they also come to OVAC for training. He goes on to thank them for all the work they did training for possible cases of Ebola virus.

The next meeting is scheduled for Thursday, April 16th at 7PM, where the 1st Quarter of 2015 will be discussed and statistics will be presented. Richard Wishnie made a motion to adjourn at 7:30PM, seconded by Abe Zambrano. Meeting adjourned at 7:30PM.