

Ambulance District Meeting Minutes 7/20/2017

7:00 PM, 16 Croton Avenue, Conference Room

Chair Dr. Robert Seebacher, Vice Chair Richard Wishnie, Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, Dr. Emil Nigro, New Castle Town Administrator Jill Shapiro, Village of Ossining Citizen Representative Sue Donnelly were present. Village of Ossining Trustee Manuel Quezada and Town of Ossining Councilwoman Liz Feldman were also present.

OVAC Chairman and Treasurer Alex Beck, Village of Ossining Interim Manager Paul Fraioli, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglino, Village of Croton EMS President Bill McCabe, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, Village of Ossining Citizen Representative William Hamilton, and Director of Croton Department of Emergency Management Dick Nagel were absent.

Chair Seebacher calls the meeting to order at 7:08PM. The first order of business is to approve the minutes from the prior meeting on April 20th, 2017—Sue Donnelly motioned to accept the minutes and Dr. Nigro seconded. The motion passed unanimously.

Chief Franzoso begins discussion of the statistics for the second quarter of 2017, which the Chief reports are rivaling the busiest quarter ever for the District with 769 calls. The distribution of call locations is the same as in past quarters. The 2nd page shows the increase in call volume over the past 11 years, with the highest being the 1st Quarter of 2015. Q2 of 2017 is lower by only 9 calls. The 3rd page breaks out the treatment types attached to the calls, which average about 250 calls per month—again, the treatment types are largely the same as usual, with BLS calls accounting for more than double the ALS call volume. The 4th and 5th pages compare this same data to 2016 and 2015, which demonstrates the same relationship of BLS to ALS calls.

The 6th page shows outgoing mutual aid for Q2 of 2017 for a total of 34 calls: 17 from Briarcliff, 13 from Croton, 1 from Chappaqua (a fire standby), 2 from Sleepy Hollow, and 1 from Yorktown. Mutual aid coming into the District (page 7) shows 21 calls in total—15 from Briarcliff, 5 from Croton, 2 from Cortlandt ALS, 1 from Mt. Pleasant ALS, 1 from Sleepy Hollow and 1 from WEMS. The Chief mentions how the tracking system used by 60 Command is able to track these more specifically and that this data will only get better going forward. He also stresses that Mutual Aid is quite rare, and only is called in when there is a 3rd or even 4th call in the District. The 8th page details all 21 incoming mutual aid calls by location and County call code.

The 9th page displays all of the 2nd calls in the District, which totaled 28.3% of all calls in Q2 that would have gone to Mutual Aid if OVAC did not have a 2nd ambulance—the Chief notes that this happened slightly less in Q2 than it has in most prior quarters, which usually are over 30% of calls. The 10th page shows an hour-by-hour comparison breakdown of the all volume throughout the District this quarter, with call volume spiking in the morning (8AM-11AM) and dropping overnight, a typical pattern. The next two pages detail response times with no exclusions (page 11, 63.7% under 6 minutes and 93.1% under 9

minutes) and with exclusions, (page 12, 64.5% under 6 minutes and 94.3% under 9 minutes.) The exclusions listed were mutual aid calls or standby.

The next page is a map of all of the calls over 7 and over 9 minutes throughout the quarter, with the 7+ in yellow and the 9+ in red—those same calls are listed in the pages that follow. There does not appear to be any pattern, although the group does discuss that many calls are going to Sing Sing Prison. Administrator Shapiro comments that several of the 9+ calls are in New Castle, and the group discusses the possibility of deploying an additional ambulance from a different location. Chair Seebacher also inquires as to whether the longer wait times could be a result of ambulances taking too long to turn around at the ER, and the Chief stresses that he does not believe that to be the case, but rather that the trip simply took that long, but in most cases, ALS was on scene.

The next two pages compare response times across quarters going back to Q1 2013, and the Chief notes that response time seems to have dipped slightly in Q1 2017. The Clinical Impression Breakdown is similar to past quarters and reflects the higher overall volume of calls. However, it is noted that this quarter saw 132 Traumatic Injuries, the highest ever. For Patient Age Breakdown, the age range of 85+ is the highest by a sizeable margin, and the listing of hospital location is consistent with past quarters.

There is no one present from either Sleepy Hollow or Croton, but it is noted that Sleepy Hollow's contract for 2017-18 has still not been returned.

The Chief informs the group that two new OVAC volunteers have just passed the EMT class at the Hoch Center—many volunteers prefer to come to OVAC because it is busier than other ambulance corps and they like to be able to get involved and learn faster.

The next meeting is scheduled for Thursday, October 20th at 7PM, where the 3rd quarter statistics will be presented and the Chief will present his 2018 budget request. Sue Donnelly made a motion to adjourn at 7:40PM, seconded by Councilwoman Feldman.