

Ambulance District Meeting Minutes 4/20/2017

7:00 PM, 16 Croton Avenue, Conference Room

Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, Dr. Emil Nigro and Village of Ossining Citizen Representative Sue Donnelly were present. Village of Ossining Trustee Manuel Quezada and Town of Ossining Councilwoman Liz Feldman were also present.

Chair Dr. Robert Seebacher, Vice Chair Richard Wishnie, OVAC Chairman and Treasurer Alex Beck, Village of Ossining Interim Manager Paul Fraioli, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglino, Village of Croton EMS President Bill McCabe, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, Village of Ossining Citizen Representative William Hamilton, and Director of Croton Department of Emergency Management Dick Nagel were absent.

Supervisor Levenberg calls the meeting to order at 7:12PM. The first order of business is to approve the minutes from the prior meeting on October 24th, 2016. Dr. Nigro motioned to accept the minutes and Trustee Quezada seconded. The motion passed unanimously.

Chief Franzoso begins discussion of the statistics for the first quarter of 2017, and reported that call volume was up this quarter—the highest quarter ever was Q1 2015 with 778 calls, and Q1 2017 was not far behind. A total of 733 calls were answered by the district with similar proportions to past quarters: 166 in the Town of Ossining, 501 in the Village of Ossining, and 37 mutual aid. Calls in the Town of New Castle were up considerably—this quarter saw 24 calls, which is more than double the usual and 10 more than last quarter.

The 2nd page shows call volume over the past 11 years broken out by quarter, and also shows the call volume steadily rising since 2007. The 3rd page shows Dispositions, or types of calls, which do not demonstrate any significant trends. BLS (basic life support) calls continue to be roughly twice as common as ALS (advanced life support calls). The 4th and 5th pages detail Dispositions for the full 2016 year and 2015 respectively, which demonstrate the same ratio of BLS to ALS calls as does Q1 2017. Page 6 shows outgoing mutual aid for the first quarter, and the Chief explains that on the first of the year, 60 Command took over dispatch services and now calls are tracked a bit differently—the questions asked by the dispatchers will inform the type of response that is necessary and appropriate to the call. Of 37 total outgoing Mutual Aid calls, 22 went to Briarcliff, 12 went to Croton, and 3 to Sleepy Hollow. Page 7 details the incoming Mutual Aid of which there were 12 in total (6 to Briarcliff, 5 to Croton and 1 to Cortlandt), 4 of which ended up being handled by OVAC. The 8th page details the incoming mutual aid locations—the Chief mentions that most of these 12 calls were either the 3rd call in district or the 2nd/3rd call on an overnight. The 9th page shows the statistics for the 2nd call in District—30.7% of all calls in Q1, or 225 calls, came in while the first ambulance was out on a call, and having a second ambulance allows OVAC to capture those calls without going mutual aid.

The 10th page shows the hour-by-hour distribution of calls which, consistent with past quarters, upticks around 8AM and drops off around midnight. The 11th page details all response times from Q1 2017 with

no exclusionary criteria applied; 93.7% of calls were responded to in under 9 minutes, 65% under 6 minutes. The 12th page excludes calls in specific categories (mutual aid, non-emergency transport, and standby), which means 95.3% calls were answered in under 9 minutes and 66.1% in under 6 minutes.

The 13th page is a location map of all calls during Q1—calls answered between 7 and 9 minutes are marked yellow, calls answered in 9 minutes or more are marked red. Pages 14-18 show call details for all Q1 calls responded to in 7 minutes or more. The group notes that several of these calls come from Sing Sing. Pages 19 and 20 compare response times across quarters going back to Q1 2013, and the Chief notes that response time seems to have dipped slightly in Q1 2017, although he posits that switching to 60 Control may be the reason, since the timekeeping is more standardized. Page 21 details the Clinical Impression Breakdown, and Generalized Weakness continues to rise to the top of the list of complaints (this is often tied to a fall event.) Page 22 gives the patient age breakdown and Page 23 details the hospital location, both of which are consistent with past quarters.

There is no one present from either Sleepy Hollow or Croton, but the Chief reports that it has been business as usual and that both Villages need new contracts for the 2017-18 year, for which they will be billed \$21 per hour for EMT support. This is a \$1 per hour increase, which the Chief believes will smooth the curve for the rising minimum wage in the years ahead.

The Chief reminds the group that on Sunday, May 21st, OVAC will be kicking off EMS Week with a small open house and the dedication of the new ambulance, named for former Town supervisor Martha Dodge. The dedication will take place at the OVAC building on Clinton Avenue at 1PM.

The next meeting is scheduled for Thursday, July 21st at 7PM, where the 2nd quarter statistics will be presented. Sue Donnelly made a motion to adjourn at 8:04PM, seconded by Supervisor Levenberg.