Ambulance District Meeting Minutes 10/21/19

7:30 PM, 16 Croton Avenue, Ossining NY 10562

Chair Dr. Robert Seebacher, Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, Ossining Village Manager Karen D'Attore, Ossining Town Councilwoman Liz Feldman, Village of Ossining Trustee Manuel Quezada, Dr. Emil Nigro, Village of Ossining Citizen Representative Sue Donnelly, and Village of Croton EMS President Bill McCabe were present.

Vice Chair Richard Wishnie, Dr. Barry Gellar of Phelps Northwell, OVAC Treasurer Alex Beck, OVAC President-elect William Hanauer, OVAC Board Member Dave Leavitt, New Castle Town Administrator Jill Shapiro, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglini, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, and Director of Croton Department of Emergency Management Dick Nagel were absent.

Chair Seebacher calls the meeting to order at 7:30PM—Supervisor Levenberg motions and Trustee Quezada seconds the motion. Chair Seebacher calls for a motion to accept the meeting minutes from April 18th, 2019—Supervisor Levenberg motions to accept, Mr. McCabe seconds, Manager D'Attore abstains.

N m, Chief Franzoso begins discussion of the statistics for Quarters 2 & 3 of 2019; Q3 saw 753 calls and Q2 saw 773, compared with 754 in Q1. Dispositions are consistent with past quarters. While most calls are BLS, there has been a higher percentage of ALS calls in 2019 thus far Page 5 shows the distribution of call locations going back to 2015, and the volume continues to be highest in the Village of Ossining and lowest in the Town of New Castle. Page 6 shows the call volume over 13 years broken out by quarter, which demonstrates that the amount of calls to which the District responds continues to climb steadily; the following pages shows the 2019, 2018, 2017, 2016 and 2015 dispositions by month, which continue to demonstrate that call breakdowns remain consistent. Pages 10, 11 and 12 show outgoing mutual aid for the first 3 quarters of 2019, which is mostly to Briarcliff Manor (page 13 shows a breakdown of these stats going back to 2018, which follow a very similar pattern). The Chief explains that for Incoming Mutual Aid, Briarcliff also tends to be highest (call breakdown and call location reflected on pages 14-19 for Quarters 1-3 of 2019, and for full years 2015-2018 on page 20.

Page 21 shows a breakdown of the 2nd call in district for all 3 quarters of 2019. 721 calls, or 31.6% of calls, were the 2nd call in district, which means they would have had to go Mutual Aid if there had not been a second ambulance. Page 22 shows the stats for 2nd call in District for 2015-2018, the percentage of which were "second calls" are between 30 and 35% of all calls in each year. A conversation begins about residential developments that have been proposed within the District and how that increase in population may impact service delivery. Also, how much would it cost to have a 3rd ambulance staffed? The Chief says that they have looked at the numbers and while 2 calls a day would likely cover the cost, there does not appear to be a need as of yet. The stats will continue to guide policy in that regard. The Chief does also mention that the 2002 ambulance will be replaced soon.

For "hour by hour", as is typical, there is a 6AM jump after a quiet overnight that begins around 11PM—this pattern is not only clear across Q2 and Q3, but most quarters, as explained by the Chief. Page 25 shows Response Times (No Exclusions) for TD 2019—59.1% under 6 minutes and 92.4% under 9 minutes, which the Chief also mentions is particularly good but there does not seem to be any particular reason (with Exclusions was 93.5% under 9 mins). The next several pages show response times for 2017 & 2018 with No Exclusions (26 & 27) and 2017, 2018 and 2019 with Exclusions (28-30). Pages 29 through 35 show locations of calls with 9+ minute response times for all of 2019—there does not appear to be a pattern as to where these calls are taking longer to respond to. Pages 36 and 37 show Clinical Impressions—Traumatic Injury continues to be the most frequently reported symptom, followed by Generalized Weakness.

Page 38 totals the number of falls per year as reported by callers in the District, as a percentage of calls. Going back to 2014, falls account for between 12.6% to 14.3% of calls. Page 39 charts the Highest Primary Injury Summary— "Fall" continues to be the highest reported injury, second to Motor Vehicle Accidents. Page 40 details Highest Use Facility calls—Atria (Ossining) Bethel Nursing Home/ The Pines, and Cedar Manor Nursing Home remain at the top of the list. Patient Age Breakdown (page 41) continues to be highest in the 80-90 year old segment of the population, followed by the 90-100 segment—this is on par with past quarters (pages 42 & 43). Destination of calls continues to primarily to go Phelps, and the % of Transports to Total Call are between 68% and 78% throughout the period measured (2014-2019)—Transports are the only times when the District can bill. Finally, the last 4 pages show the locations of all New Castle calls throughout 2019 thus far will all call information.

The group looks at a spreadsheet for the 2020 Proposed District Budget—the Chief has put in a 2% increase to align with the tax cap and which covers minor increases the budget. OVAC absorbs the rest of the increases in its operating budget, which is funded by billing proceeds and donations. Sue Donnelly motions to accept the 2020 Budget, and Councilwoman Feldman seconds.

There are no updates on Croton or Sleepy Hollow.

The next meeting is scheduled for January 16th, 2020 at 7:30PM.

Supervisor Levenberg made a motion to adjourn at 8:02PM, seconded by Bill McCabe.