

Ambulance District Meeting Minutes 10/18/18

7:00 PM, 16 Croton Avenue, Ossining NY 10562

Chair Robert Seebacher, Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, and Ossining Village Trustee Omar Herrera were present.

Vice Chair Richard Wishnie, Dr. Emil Nigro and Dr. Barry Geller of Phelps Northwell, Ossining Village Manager Deborah McDonnell, Ossining Town Councilwoman Liz Feldman, OVAC Treasurer Alex Beck, New Castle Town Administrator Jill Shapiro, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglino, Village of Croton EMS President Bill McCabe, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, Village of Ossining Citizen Representative Sue Donnelly, and Director of Croton Department of Emergency Management Dick Nagel were absent.

Chair Seebacher calls the meeting to order at 7:05PM—Supervisor Levenberg motions and Trustee Herrera seconds the motion. Due to low attendance, the minutes from the April 18th, 2018 meeting are tabled.

Chief Franzoso begins discussion of the statistics for the 3rd quarter of 2018, which he explains has been the District's highest quarter ever, with 737 total calls. Distribution of call locations is consistent with past quarters—the vast majority of calls (541) came from the Village of Ossining, while the fewest (25) came from the Town of New Castle. There were also 35 calls that went Mutual Aid. The 2nd page shows the increase in call volume over the past 12 years. The Chief describes 2018 is looking a bit more like 2016 than 2017, with a considerable decrease in calls for Q1 and Q2. The 3rd, 4th, 5th and 6th pages describe the dispositions of calls going backwards from 2018 (YTD) through 2015—the Chief notes that we are not seeing anything out of range, but that we are seeing fewer DOA calls. Overall, across all 4 years profiled, BLS Transport, No Light No Siren accounts for nearly 50% of all calls.

The 7th page shows outgoing mutual aid for Q3 totaling 35 calls—18 from Croton, 14 from Briarcliff, and 3 from Yorktown, which the Chief explains is also consistent with past quarters. Mutual aid coming into the District (page 8) shows 17 calls in Q3 with 10 from Briarcliff, 4 from Croton and 3 from Cortlandt ALS, and only 15 of the 17 were transports. The 9th pages lists the locations of calls where incoming mutual aid was requested and how they were ultimately handled. Page 10 shows all of the "Second Call in District" for Q3, accounting for 29.4% of calls (217) that would have needed to go mutual aid without the 2nd ambulance being on. The Chief notes that this is a little low—the average quarter sees about 32% of calls happen while the primary ambulance is out on a call, some within less than 5 minutes of the first call, and all of these "2nd" calls can be captured due to the availability of a second ambulance.

The 11th page shows an hour-by-hour log of call volume throughout Q3, which follows many of the same patterns as past years—the building is fully staffed 8AM to 12AM when call volume is heaviest. When the frequency of calls decreases overnight, staffing is limited to one person at HQ while other backup is available from home. The 12th page shows the Q3 Response Times with No Exclusions which appear normal- 91.8% of calls are answered in 9 minutes or less, 60.5% answered in under 6 minutes. The 13th

page shows this same Response Time Data, but with exclusions (calls going out mutual aid and standby)—in this case, 96.5% of calls are under 9 mins and 64.6% are under 6 minutes. Page 14 shows a map of these call times, while Pages 15-19 show calls with response times greater than 7 minutes, followed by Pages 20-21 showing calls with 9+ minute response times. While the Chief continues to search for a pattern, there does not seem to be any common factor that explains the 9+ minute response time. Pages 22-23 show the Clinical Impression Breakdown, which appears to be the same as usual with high numbers for Traumatic Pain and General Weakness. Page 24 shows the Patient Age Breakdown for Q3 (16.8% between 80 and 90 years old, followed closely by 70-80 and 90-100 (12.1% and 11.4%, respectively), and Page 25 describes the Transport Destinations from 2014 to 2018 and compares % of Transports to Total Calls. This number appears to be on the rise, with 68.6% in 2014 to nearly 79% in 2016 before dropping to 75% in 2017. So far for 2018, 74.9% of calls have resulted in a transport.

There are no one present to give updates on Sleepy Hollow or Croton EMS.

The Chief discusses the proposed District budget for 2019, which includes a 2% increase. As there is not a quorum, the group assembled is not able to vote on the budget. The decision is made to share it with those not present to get consensus, keeping in mind that the budget was discussed, is within the tax cap, and that it accounts for approximately one quarter of OVAC's annual budget, the remainder of which comes from billing, fundraising, and donors.

The next meeting is scheduled for January 17th, 2019 at 7PM to discuss Q4 2018 and the entirety of 2018.

Supervisor Levenberg made a motion to adjourn at 8:00PM, seconded by Trustee Herrera.