

## Ambulance District Meeting Minutes 6/26/13

### 7:00 PM, 16 Croton Avenue, Conference Room

Ossining Town Supervisor Sue Donnelly, Chair Robert Seebacher, OVAC Chief Sam Lubin, OVAC Captain Nick Franzoso, Town of New Castle Supervisor Susan Carpenter, Richard Wishnie, Ronald Dornau, Village of Ossining Mayor Bill Hanauer, Village of Croton Village Manager Abe Zambrano, Dr. Emil Nigro.

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Chair Seebacher calls the meeting to order at 7:03PM. The first order of business is to approve the minutes from the prior meeting held on April 10<sup>th</sup>, 2013; the group takes several minutes to review and then accepts the minutes.

Chief Lubin presents his report for the 2<sup>nd</sup> quarter through June 20<sup>th</sup>. The 1<sup>st</sup> page shows the breakdown of call locations, which is consistent with past trends in terms of allocations to each municipality; the Village of Ossining showing the majority of calls answered. The 2<sup>nd</sup> page shows a breakdown of the types of responses needed of the quarter's 606 calls, including ALS, BLS, DOA, lift assist, etc. The 3<sup>rd</sup> page details the mutual aid responses in terms of where OVAC goes to help out neighboring communities- the most mutual aid assists in the 2<sup>nd</sup> quarter were with Croton and with Briarcliff, but Chief Lubin mentions that the numbers in Sleepy Hollow and in New Castle are falling. The 4<sup>th</sup> page measures the amount of second calls in district, which came to 178 calls, or 29% of volume, in the 2<sup>nd</sup> quarter- Chief Lubin mentions that this too seems to be dropping.

The 5<sup>th</sup> page shows the volume changes in 2<sup>nd</sup> quarter stats over a 7 year period; this page shows an increase of 36% over 7 years. There were questions about whether the extreme heat has an effect, and the Chief said that would be difficult to quantify- even those who have access to healthcare still depend on OVAC after hours and on weekends. Dr. Seebacher mentions that Open Door no longer covers hospital, and is not open after hours, leaving people to depend on OVAC- many people wait until the last minute. Dr. Nigro speaks about the Family Medicine Program through Phelps, and hopes that the graduating doctors, of which there will be 6 per year, will stay locally and be able to alleviate some of these issues. There is also discussion of data tracking to determine the primary cause of the 911 phone call and the importance of sharing data to measure regional outcomes.

The 6<sup>th</sup> page details the hour-by-hour call frequency, which is consistent with general trends in other quarters, the majority of calls taking place between 8AM and midnight, the time period during which the second ambulance is in operation. The 7<sup>th</sup> page measures response times- 95.57% of the times were under 9 minutes this quarter with the vast majority between 3 and 6 minutes. Chair Seebacher asks Supervisor Carpenter if her other ambulance vendors provide this kind of hard data, to which she replied that neither Chappaqua VAC nor the private vendors share this level of data. Village Manager Zambrano states that, while not counted in this report, their numbers have been similar and that they've seen an increase in the number of volunteers. He goes on to say that most calls are answered in less than 5 minutes, and that he receives reporting separately from Croton. Chair Seebacher stresses that the speed of OVAC's response time meets the gold standard, and Dr. Nigro points out that the response time is what matters most to patients and to residents interested in OVAC's performance. He

also mentions that these numbers seem to be fairly consistent across Ossining, Sleepy Hollow, Croton, Briarcliff and Tarrytown.

Finally, the 8<sup>th</sup> page sums up the exclusionary criteria. Captain Franzoso states that weather does not seem to be a significant factor, as most people who are at a high risk are staying indoors during bad weather. Dr. Nigro congratulates Chief Lubin and his staff for their work in Hurricane Sandy, where they worked non-stop for 4 days and provided valuable service throughout the community- he feels they are well prepared for the next emergency.

Chair Seebacher opens the floor for financial updates or old business, and there is none discussed. The next meeting is scheduled for Wednesday, October 16<sup>th</sup> at 7PM.

Meeting adjourned at 7:34PM.