

## **Ambulance District Meeting Minutes 4/18/19**

### **7 PM, 16 Croton Avenue, Ossining NY 10562**

Vice Chair Richard Wishnie, Ossining Town Supervisor Dana Levenberg, OVAC Chief Nick Franzoso, Acting Ossining Village Manager Paul Fraioli, Ossining Town Councilwoman Liz Feldman, Village of Ossining Trustee Manuel Quezada, and Village of Croton EMS President Bill McCabe were present.

Chair Robert Seebacher, Dr. Emil Nigro and Dr. Barry Gellar of Phelps Northwell, OVAC Treasurer Alex Beck, Village of Ossining Citizen Representative Sue Donnelly, New Castle Town Administrator Jill Shapiro, Village of Croton Manager Janine King, Croton Chief of Police Anthony Tramaglino, Village of Ossining Mayor Victoria Gearity, Village of Sleepy Hollow Village Administrator Anthony Giaccio, and Director of Croton Department of Emergency Management Dick Nagel were absent.

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Vice Chair Wishnie calls the meeting to order at 7:06PM—Supervisor Levenberg motions and Trustee Quezada seconds the motion. Vice Chair Wishnie calls for a motion to accept the meeting minutes from January 24<sup>th</sup>, 2019—Supervisor Levenberg motions to accept, Vice Chair Wishnie seconds.

Chief Franzoso begins discussion of the statistics for Quarter 1 of 2019; Q1 saw 754 calls, which shows that the District is trending to be busier in 2019—proportions carry from past quarters. Trustee Quezada asks if there are specific locations in the Village of Ossining that are seeing higher call volumes, to which Chief Franzoso answers that about 10% of their calls come from the Atria facility, and that Maryknoll has recently taken in more residents, which has slightly increased the frequency of calls there—Harbor Square only had about a dozen calls in all of 2018. There are charts going back to 2015 comparing the dispersion of calls across the municipalities, and the Chief reminds the group that, while each muni has a fairly consistent portion of calls, 2015 & 2016 stats did not reflect calls from the New Castle section of the Taconic Parkway. Dispositions are roughly the same as they have been in past quarters, the District is averaging 250 calls per month, which is the highest Q1 volume in the past 4 years.

Page 8 shows Outgoing Mutual Aid—OVAC went Mutual Aid 21 times in Q1. 11 calls were from Briarcliff, 7 from Croton, and one each from Peekskill, Sleepy Hollow and Yorktown. The proportions are the same, but outgoing mutual aid calls have dropped by about half. As far as Incoming Mutual Aid, there were 15 calls in Q1 answered by Briarcliff, 4 by Croton, 3 by Mount Pleasant, and 1 each by Cortlandt and Yorktown. 6 of the 15 were either canceled or handled by OVAC. 2<sup>nd</sup> Call in District (pages 13-14) is also consistent with past quarters—this is typically around 30% of the calls. This explains why having a 2<sup>nd</sup> ambulance on is a necessity—without it, all of those calls would need to be met by another community's mutual aid. Hour-by-Hour (page 15) elects the same pattern as is customary—calls slow down on the overnight, and start to pick up around 8AM, peaking around 12 noon and staying at elevated levels through the early evening hours. Pages 16-21 look at response times—Q1 shows 92.6% of calls responded to in under 9 minutes with no exclusions, and 93.1% with exclusions (exclusions include mutual aid, non-emergency transport, and standby). The Chief explains that this number is a little lower than in the past, but that they did have a few 3<sup>rd</sup> calls in District during Q1 that accounts for some of the calls falling outside the range. Page 22 compares the response times from 2013 through 2018, showing 93.6% of calls under 9 minutes, with 19.6% falling in the 4-5 minute range. Pages 23 and

24 detail all the calls with a 9 minute + response time in Q1, including locations and reasons for the delayed response. Pages 25-26 show the Clinical Impression Breakdown for calls in the District during Q1—there are no standouts here, proportions are similar to past quarters.

Page 27 shows some new stats—number of falls per year as reported by callers in the District. Of the total call volume, “Falls” tend to account for between 12.65 and 15.65% of call volume—the District has seen a 2% increase from 2018 to 2019 based on total call volume. Page 28 (also new) charts the Highest Primary Injury Summary—year after year, “Fall” is #1, second to Motor Vehicle Accidents. Page 29 maps the facilities with the highest call volumes for Q1—Atria remains the highest (84) followed by Maryknoll Brothers and Sisters (39), Sing Sing Prison (32), Cedar Manor Nursing Home (31), and Scarborough Manor (26). The Chief says that, extrapolated out, these stats suggest that OVAC will have a busy year ahead. Pages 30-31 look at Patient Age Breakdown—callers are most frequently between 70 and 80 years old. Page 32 breaks down the locations to which ambulances deliver patients most frequently (Phelps is first, with Westchester Medical Center as a far second) and page 33 gives details of all the calls coming from the New Castle portion of the District- 8.25 minutes is the average response time for these calls. Trustee Quezada mentions that there are several sizeable developments in the planning process within the Village of Ossining, including the Brandreth Pill Factory and Hudson Steppe sites, as well as the old DPW lot. Chief Franzoso says that to absorb 3 or 4 calls a week will not be problematic, but it is somewhat dependent on timing (as in, if those calls are the 2<sup>nd</sup> or 3<sup>rd</sup> in District)—what calls are going to go Mutual Aid and when? If the MHAD Board saw those numbers increase, staff may be added to a) reduce Mutual Aid and b) reduce response time. The Chief also mentions that the Artis Senior Living development on North State Road is in the District’s catchment and will also have an impact. Acting Manager Fraioli asks if a satellite location has been considered, and suggests that both the Village and Town add a place for EMS to weigh in on land use applications. Chief Franzoso says that a strategically placed flycar may be an option going forward.

New contracts for Croton and Sleepy Hollow have been sent, and budget will be sent by the Chief as backup for the rate increase.

The Chief reminds the group that May 23<sup>rd</sup> will be the MHAD Anniversary Party, which will be part of other plans to celebrate EMS Week.

The next meeting is scheduled for July 18<sup>th</sup>, 2019 at 7PM to discuss Q2 2019.

Supervisor Levenberg made a motion to adjourn at 7:46PM, seconded by Bill McCabe.