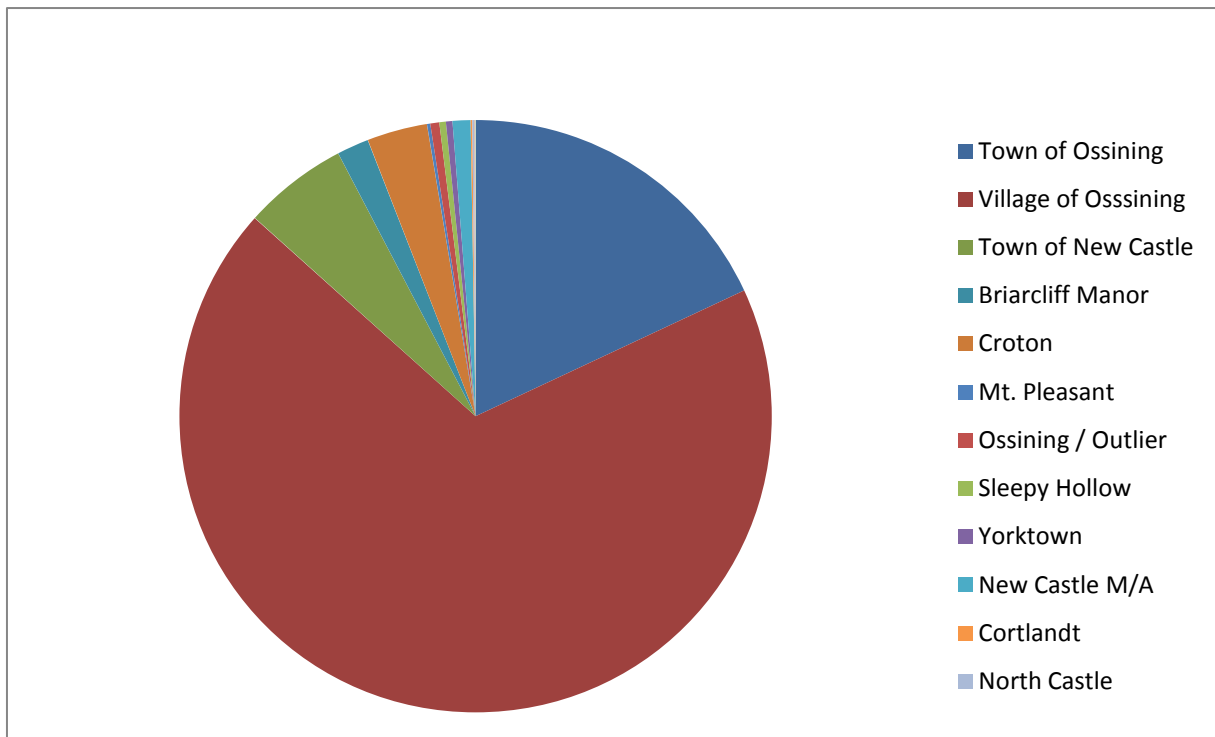


2010 District Breakdown Total calls 2246

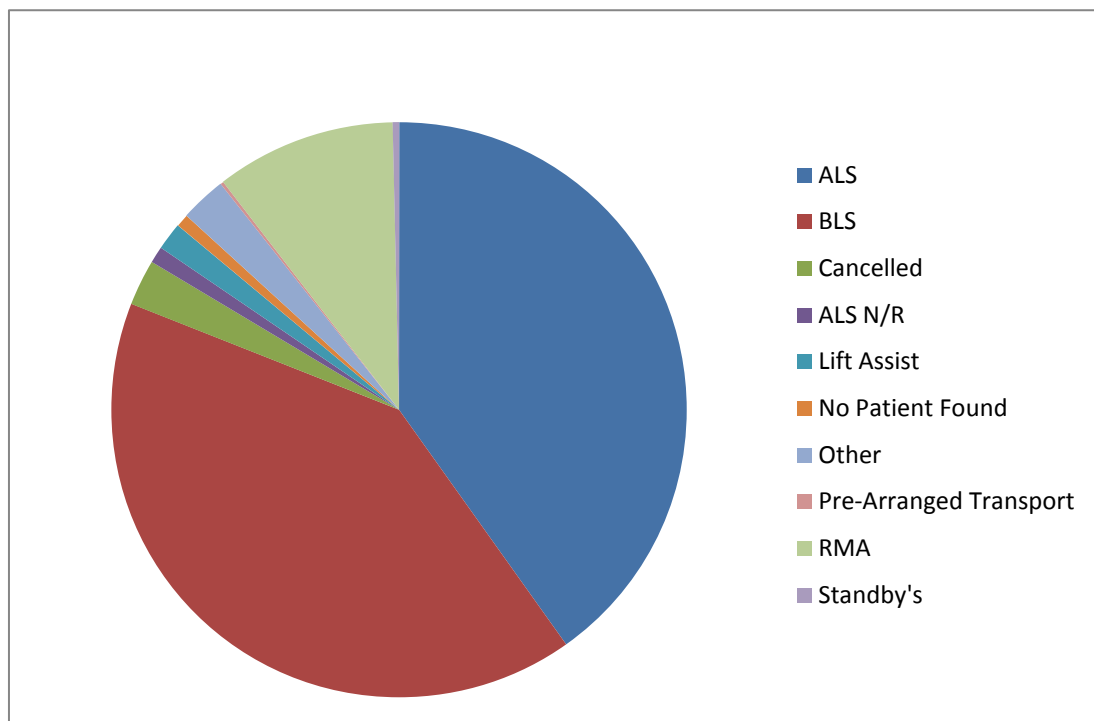
Town of Ossining	405
Village of Ossining	1541
Town of New Castle	128
Briarcliff Manor	39
Croton	74
Mt. Pleasant	4
Ossining / Outlier	11
Sleepy Hollow	8
Yorktown	8
New Castle M/A	22
Cortlandt	2
North Castle	2
Yonkers	1
Mount Kisco	1



2010 OVAC Call Type

ALS	902
BLS	917
Cancelled	58
ALS N/R	21
Lift Assist	35
No Patient Found	16
Other	58
Pre-Arranged Transport	4
RMA	227
Standby's	8

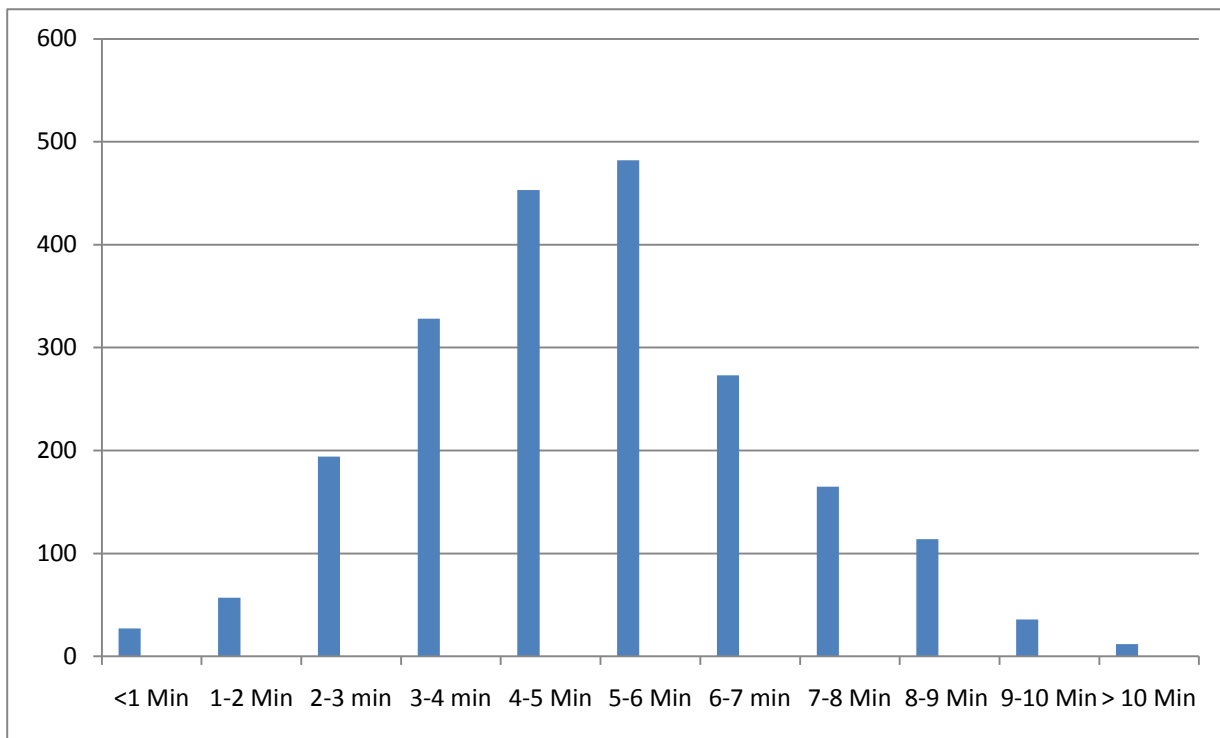
Total 2246



OVAC 2010 Response Times

Under 9 Minutes 97.75%

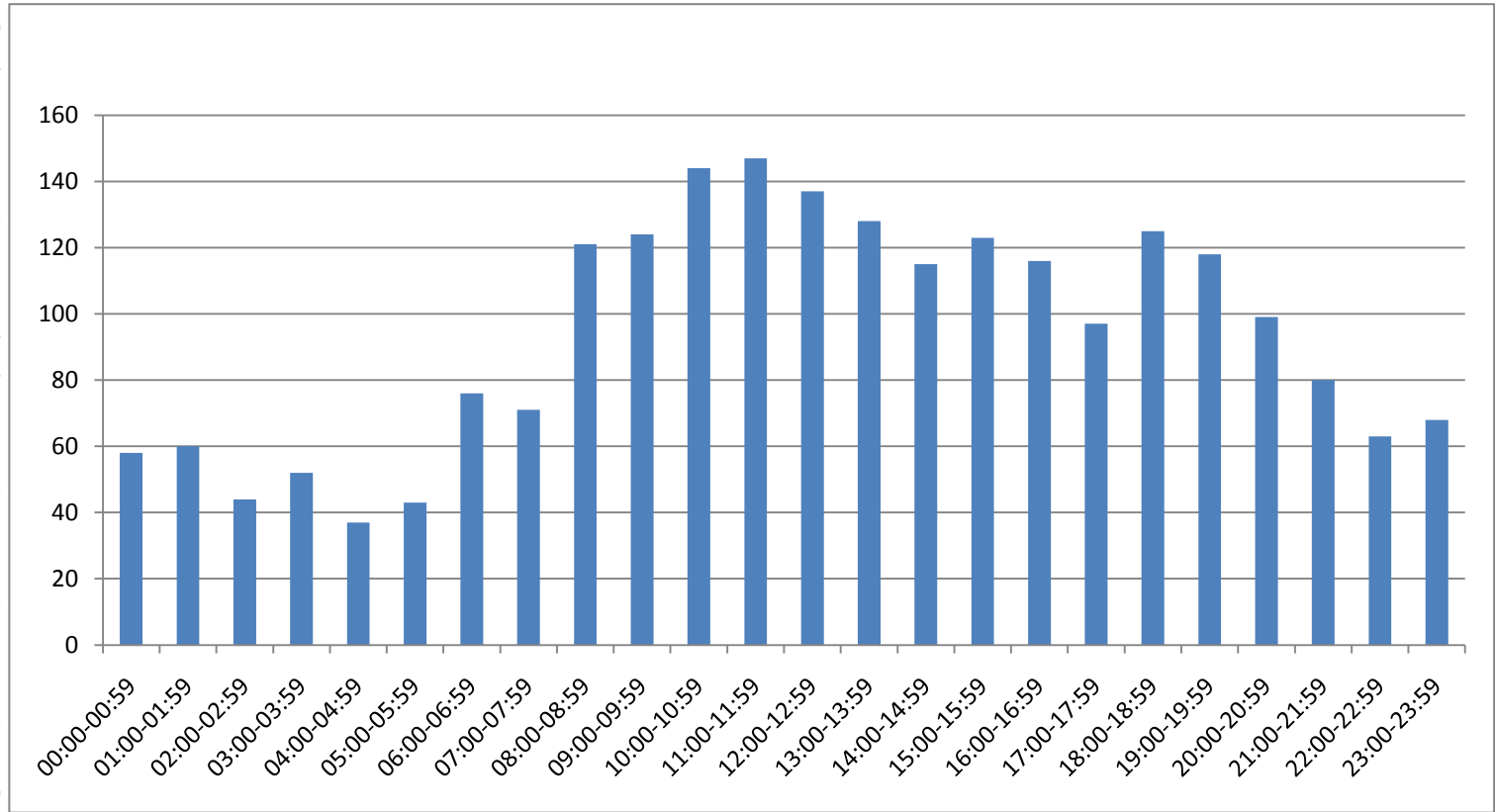
<1 Min	27	1.26%
1-2 Min	57	2.66%
2-3 min	194	9.06%
3-4 min	328	15.32%
4-5 Min	453	21.16%
5-6 Min	482	22.51%
6-7 min	273	12.75%
7-8 Min	165	7.71%
8-9 Min	114	5.32%
9-10 Min	36	1.68%
> 10 Min	12	0.56%
2141		



2010 Hour to Hour OVAC

00:00-00:59	58
01:00-01:59	60
02:00-02:59	44
03:00-03:59	52
04:00-04:59	37
05:00-05:59	43
06:00-06:59	76
07:00-07:59	71
08:00-08:59	121
09:00-09:59	124
10:00-10:59	144
11:00-11:59	147
12:00-12:59	137
13:00-13:59	128
14:00-14:59	115
15:00-15:59	123
16:00-16:59	116
17:00-17:59	97
18:00-18:59	125
19:00-19:59	118
20:00-20:59	99
21:00-21:59	80
22:00-22:59	63
23:00-23:59	68

Total 2246



OVAC 4 YEAR STATS

2007	1891		
2008	2056	>9%	
2009	2055	<.001%	
2010	2246	>9%	Total >17%

